



LOOKING FOR MORE THAN A JOB?

JOIN US!



APPLICATION SUPPORT & AUTOMATION INTEGRATION OFFICER - AUTOMIC SUPPORT

The Application Support team is part of the IT department that monitors and maintains the efficiency of our business applications. They are experts in optimising and building business processes and in supporting our end users, which are both our employees and our credit card customers.

The focus of this role will be to assist the Application Support team with updating the existing Automic jobs to their optimum utilisation, handle Automic alerts and modify jobs to be reusable.

The Application Support & Automation Integration Officer reports to the Head of Application Support & Automation Integration.

ABOUT THE JOB | What will you do?

As Application Support & Automation Integration Officer, you will be responsible for the following activities:

- Providing software/business application support in a cross-functional delivery model (DevOps)
- Performing analyses on software application functionality and suggesting improvements
- Ensuring effective front-end and back-end functionality of applications
- Collaborating with software development engineers, testers, business analysts and internal/external users to improve application performance
- Managing code migration across environments to ensure continued and synchronised functionality
- Establishing the root causes of application errors and initiate resolution
- Keeping a record of configuration changes and scheduling application updates/upgrades
- Documenting configuration changes and processes
- Providing support to customers and colleagues in business departments
- Providing on-call support on a rotational basis

ABOUT YOU | What's your background?

- Vocational training or diploma in Information Technology or similar field
- At least 3 years of experience in application support with Automic administration
- Proficiency in troubleshooting
- Knowledge and experience of SQL server and core banking system
- Good knowledge of the following:
 - archiving (e.g. Documentum)
 - workload automation (e.g. Automic)
 - setup and monitoring production jobs
 - secure data transfer (internal/external)
 - coordination and deployment of new software releases in both User Acceptance Testing and production environments

WORKING FOR ADVANZIA

THE UNCONVENTIONAL BANK

WHAT WE EXPECT | What are your skills?

- A proactive and reliable team player
- Ability to deliver results within defined timeframes
- Strong analytical skills
- Good customer and service orientation skills
- Ability to learn, understand and apply new technologies
- Be accurate and detail oriented while keeping the big picture in mind
- Able to work independently with minimal supervision, also under pressure
- Fluent English is a must

WHAT WE OFFER | What advantages will you have?

- Competitive compensation package
- Attractive benefits as part of the banking collective agreement
- Wide range of additional advantages such as language courses contribution, health initiatives, employee travel insurance, preferential conditions for Advanzia products, etc.
- Training and development initiatives
- Dynamic and international environment
#TeamAdvanzia
- Participation in various Corporate Social Responsibility (CSR) projects as part of the bank's [Advanzia Plus](#) initiative

Where you will be working

Located in bright and modern offices in Munsbach at 15 minutes from Luxembourg City, Advanzia currently employs around 200 employees from all over the world. We offer a pleasant and collaborative working atmosphere in a truly multicultural environment.

Looking for a new professional challenge in a fast-growing company?

Apply today and send your CV and motivational letter in English to jobs@advanzia.com

Click [here](#) to find out more about your career opportunities at Advanzia Bank.

